Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2010-ASL-024	Derrick Wayne Schutz Platinum Protection, LLC 549 E 1860 S Provo, UT 84606-0000	Violation of G.S. 74D-10(a)(19), 12 NCAC 11.0123(a) - Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services. Failing to list the company's alarm licensing number, a description of the sales and service, company's name, address, telephone number and the Board's address and telephone number on the consumer's contract.	Mrs. Marie Bridgers withdraws her complaint against Platinum Protection, LLC on the condition the company releases her from the contract. The company has agreed to release Mrs. Bridgers from the contract.	Accepted
2010-ASL-026	Nyi Nyi Thein ATD Computer Solutions 10610 Metromont Pkwy Ste 100 Charlotte, NC 28269-0000	Violation of G.S. 74D-8(a)(1) - Failing to properly register employees within 30 days of employment.	No violations of 74D-Case be dismissed.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2010-ASL-032	Derrick Wayne Schutz Platinum Protection, LLC 549 E 1860 S Provo, UT 84606-0000	Violation of G.S. 74D-10(a)(19), 12 NCAC 11 .0123 - Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services. Failing to provide the consumer with written notification of change in monitoring, response or service and the effective date, name, address and telephone number of the new provider.	Complaint withdrawn.	Accepted
2010-ASL-034	Derrick Wayne Schutz Platinum Protection, LLC 549 E 1860 S Provo, UT 84606-0000	Violation of G.S. 74D-10(a)(19) - Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Complaint withdrawn.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2010-ASL-035	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5), 74D-10(a)(19) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Issue Letter of Warning to Mr. Jason E. Lindquist and Vivint, Inc.	Accepted
2010-ASL-036	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(19) - Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	No violations of 74D-Case be dismissed.	Accepted
2010-ASL-037	William Earl Bunn Jr. ADT Security Services, Inc. 2700 Perimeter Park Dr Ste 100 Morrisville, NC 27560-0000	Violation of G.S. 74D-10(a)(12) - Accepted payment in advance for services not performed within a reasonable time period.	No violations of 74D-Case be dismissed.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2010-ASL-039	David G. Roman Safe Home Security, Inc. 55 Sebethe Dr Cromwell, CT 06416-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	No violations of 74D-Case be dismissed.	Accepted
2010-ASL-041	Derrick Wayne Schutz Platinum Protection, LLC 549 E 1860 S Provo, UT 84606-0000	Violation of G.S. 74D-8(a)(1), 74D-10(a)(19), 12 NCAC 11 .0301(a) - Failing to properly register employees within 20 days of employment. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services. Failing to submit and sign an application form for the registration of employees on a form provided by the Board.	Complaint withdrawn. Platinum Protection, LLC enter into and pay a consent agreement in the amount of \$183.60 for one registration violation.	Accepted